



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

**Position: Network Engineer
(12 months fixed-term contract appointment)
Paterson Grade: D-Lower
Salary Ranges from: 405 200 – 769 900**

Requirements:

The successful candidate will hold a relevant Degree or National Diploma in Information Technology, Computer Science, Information Systems, or equivalent, coupled with at least 3–4 years' experience in an ICT Network Engineer role.

Industry certifications such as CCNA/CCNP, Network+, Security+, N+, A+, MCSE/MCSA, or ITIL will be an added advantage.

Duties:

The Position will be responsible for:

- Installation, configuration, maintenance, and support of NCR's network infrastructure, including LAN, WAN, routing, switching, and wireless environments.
- Ensuring the highest levels of network, systems, and infrastructure availability across the organisation.
- Implementing and enforcing NCR-adopted network security controls, including firewall rules, access control mechanisms, and secure network design standards.
- Monitoring and analysing network traffic, identifying anomalies, and investigating security or performance issues.
- Responding to logged network incidents and service requests in line with ICT operational procedures.
- Ensuring the investigation and diagnosis of operational incidents, resolving such incidents including capacity and availability management issues to maintain overall performance.
- Proposing design enhancements, capacity changes, contingency, and recovery arrangements to ensure service targets are met within the organisation's planned budget.
- Acting as the technical lead on ICT projects relating to network infrastructure, security, data, and voice services.
- Providing advice and guidance on the design and development of new and changed systems to optimise operational efficiency.
- Ensuring appropriate software and specialist monitoring tools are used to maintain awareness and control of network hardware and software.
- Implementing approved network changes in accordance with NCR change-management policies.
- Liaising with third-party service providers and vendors for network support, maintenance, and issue resolution.
- Providing network-related support to server, storage, and Microsoft platform environments.
- Maintaining accurate network documentation, diagrams, and configuration records.
- Coaching and supporting junior engineers where required, ensuring adherence to professional and service standards.
- Monitoring and testing network performance for potential bottlenecks, identifying solutions, and coordinating implementation of improvements.

Knowledge:

- Knowledge of NIST and other relevant information security and network governance frameworks.
- Knowledge of enterprise networking principles, security best practices, and ICT service management processes.

Skills:

- Strong knowledge of LAN, WAN, routing, switching, and wireless networks.
- Experience with network security, firewall configuration, and access controls.
- Ability to monitor, analyse, and troubleshoot network performance and availability issues.
- Experience with incident, problem, and change management processes.
- Strong analytical and root-cause analysis skills.
- Ability to work with network monitoring tools and produce technical documentation.
- Experience coordinating with third-party service providers.
- Good communication skills and ability to work in a regulated and audit-driven environment.

Closing Date: 07 May 2026

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages.

Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



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